

# Hongkong Post e-Cert Microsoft Edge Extension Installation Guide

Version 1.0

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## 1. Introduction

**"Hongkong Post e-Cert Extension**" is designed for accessing online services of Hongkong Post e-Cert in Microsoft Edge and Microsoft Windows. The system is required to install this **"Extension**" and **"Hongkong Post e-Cert Thin Client**" in order to use online services.

This installation guide provides steps for subscribers to install/uninstall the extension.

For enquiries, please call Hongkong Post Certification Authority hotline on 2921 6633 or email to <u>enquiry@eCert.gov.hk</u>.

## 2. Microsoft Edge Extension Installation

#### 2.1. Operating System Requirements

In order to install the Extension, your system is required to have all as follows: -

- 1. Microsoft Windows 10
- 2. Microsoft Edge version 85 or above

#### 2.2. Installation Steps

 When a subscriber accesses online services and selects "Hongkong Post e-Cert" as a login method, the subscriber has to select which certificate will be used in the online service.



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2) System will check if the **Hongkong Post e-Cert Extension** has been installed in the browser, and if not, the subscriber can click the **Download** link.



 The browser will open a new web page and redirect to "e-Cert Extension" in "Edge Add-ons". Click Get as follows:-

CÂ	https://microsoftedge.microsoft.com/addons/detail/ece	ert-extension/dikmphjlpeceodnlejdjkmdj A ☆	
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Home / Access	ibility / e-Cert Extension		
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4) Click "Add extension" to confirm as follows:

S. Salara	Add "e-Cert Extension" to Microsoft Edge?
	The extension can:
	Communicate with cooperating native applications
	Add extension Cancel

5) After installation, close the **Edge Add-ons** page and continue to access Hongkong Post e-Cert online services.

In order to access online services with e-Cert, your Microsoft Windows also requires to install **Hongkong Post e-Cert Thin Client.** For installation procedure, please refer to the e-Cert User Guide "Installing Hongkong Post e-Cert Thin Client" at:

https://www.ecert.gov.hk/product/ecert/guide/index.html

### 3. Uninstallation Steps

To uninstall the Extension (if necessary), follow the steps below.

1) Open Edge, click the top-rightmost button, and then click Extensions.



2) In the list of **Extensions** installed, find "e-Cert Extension", and then Click Remove.



3) After the **Extension** is removed, close the browser.

