

# Hongkong Post e-Cert Mozilla Firefox Extension Installation Guide

Version 1.0

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## 1. Introduction

"Hongkong Post e-Cert Extension" is designed for accessing online services of Hongkong Post e-Cert in Mozilla Firefox and Microsoft Windows. The system is required to install this "Extension" and "Hongkong Post e-Cert Thin Client" in order to use online services.

This installation guide provides steps for subscribers to install/uninstall the extension.

For enquiries, please call Hongkong Post Certification Authority hotline on 2921 6633 or email to <u>enquiry@eCert.gov.hk</u>.

#### 2. Mozilla Firefox Add-on Installation

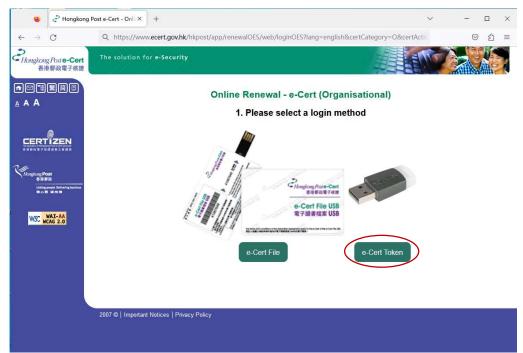
## **2.1.Operation System Requirements**

In order to install the Extension, your system is required to have all as follows: -

- 1. Microsoft Windows 10
- 2. Mozilla Firefox version 76 or above

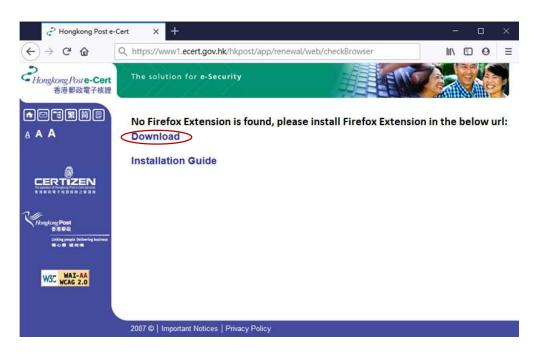
# **2.2. Installation Steps**

1) When a subscriber accesses online services and selects "**Hongkong Post e-Cert**" as a login method, the subscriber has to select which certificate will be used in the online service.



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2) System will check if the **Hongkong Post e-Cert Extension** has been installed in the browser, and if not, the subscriber can click the **Download** link.



 A dialog box is prompted out to ask for permissions of access by the "e-Cert Extension". Click Add to confirm as follows:-

P	Add e-Cert Extension? This extension will have permission to:
	<ul> <li>Access your data for sites in the ecert.gov.hk domain</li> <li>Access your data for sites in the hongkongpost.gov.hk domain</li> <li>Exchange messages with programs other than Firefox</li> </ul>
	Learn more
	Add (A) Cancel (C)

4) Check on Allow this extension to run in Private Windows and click Okay as follows-:

e-Cert Extension was added.
Manage your add-ons and themes through the application menu.
Allow this extension to run in Private Windows (A)
Okay (O)

5) Close the **Firefox Browser ADD-ONS** page and continue to access Hongkong Post e-Cert online services.

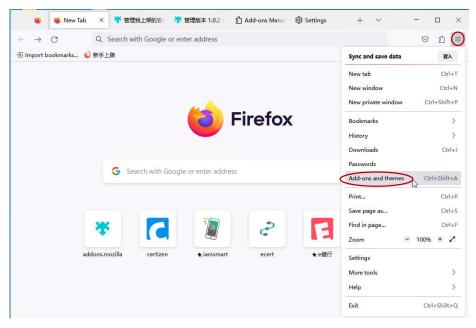
In order to access online services with e-Cert, your Microsoft windows also requires to install **Hongkong Post e-Cert Thin Client.** For installation procedure, please refer to the e-Cert User Guide "Installing Hongkong Post e-Cert Thin Client" at:

https://www.ecert.gov.hk/product/ecert/guide/index.html

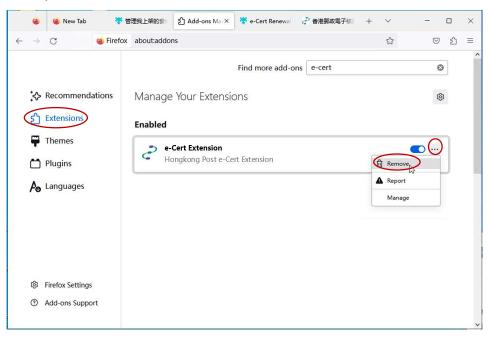
#### 3. Uninstallation Steps

To uninstall the Extension (if necessary), follow the steps below.

1) Open Firefox, click the top-rightmost button, and then click Add-ons and themes.



2) In the list of **Extensions** installed, find "e-Cert Extension", click the rightmost button, and then choose **Remove**.



3) After the Extension is removed, close the browser.

