

Hongkong Post e-Cert Mozilla Firefox Extension Installation Guide

Version 1.0

Revision Date: September 2023

Table of Contents

1.	Introduction	. 2
2.	Mozilla Firefox Add-on Installation	. 3
2.1.	Operation System Requirements	. 3
2.2.	Installation Steps	. 3
3.	Uninstallation Steps	. 6

1. Introduction

"Hongkong Post e-Cert Extension" is designed for accessing online services of Hongkong Post e-Cert in Mozilla Firefox and Microsoft Windows. The system is required to install this "Extension" and "Hongkong Post e-Cert Thin Client" in order to use online services.

This installation guide provides steps for subscribers to install/uninstall the extension.

For enquiries, please call Hongkong Post Certification Authority hotline on 2921 6633 or email to <u>enquiry@eCert.gov.hk</u>.

2. Mozilla Firefox Add-on Installation

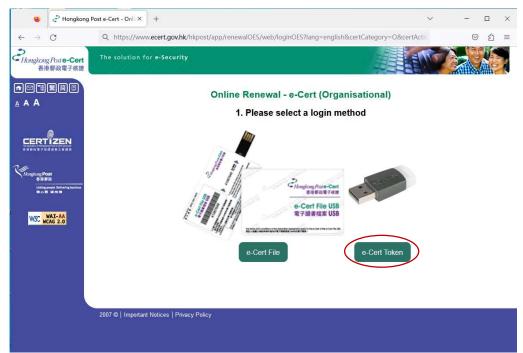
2.1.Operation System Requirements

In order to install the Extension, your system is required to have all as follows: -

- 1. Microsoft Windows 10
- 2. Mozilla Firefox version 76 or above

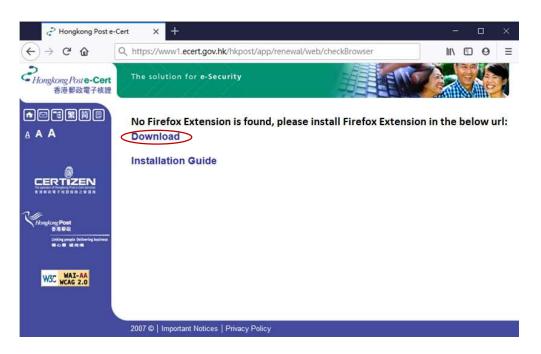
2.2. Installation Steps

1) When a subscriber accesses online services and selects "**Hongkong Post e-Cert**" as a login method, the subscriber has to select which certificate will be used in the online service.



🔞 🥏 Hongkong	p Post e-Cert - Onli × +	~	-	o x
$\leftarrow \rightarrow C$	O A as https://www.ecert.gov.hk/hkpost/app/renewal/web/login?lang=english		\boxtimes \checkmark	රු ≐්
そ Hongkong Post e-Cert 香港郵政電子核證	The solution for e-Security	ENT	2	5
	Online Renewal - e-Cert (Persona Blogge colort a login method	il)		
	Please select a login method			
Constructions		SCAN swith iAM Smar More Info		
	2007 © Important Notices Privacy Policy			

2) System will check if the **Hongkong Post e-Cert Extension** has been installed in the browser, and if not, the subscriber can click the **Download** link.



 A dialog box is prompted out to ask for permissions of access by the "e-Cert Extension". Click Add to confirm as follows:-

P	Add e-Cert Extension? This extension will have permission to:
	 Access your data for sites in the ecert.gov.hk domain Access your data for sites in the hongkongpost.gov.hk domain Exchange messages with programs other than Firefox
	Learn more
	Add (A) Cancel (C)

4) Check on Allow this extension to run in Private Windows and click Okay as follows-:

e-Cert Extension was added.
Manage your add-ons and themes through the application menu.
Allow this extension to run in Private Windows (A)
Okay (O)

5) Close the **Firefox Browser ADD-ONS** page and continue to access Hongkong Post e-Cert online services.

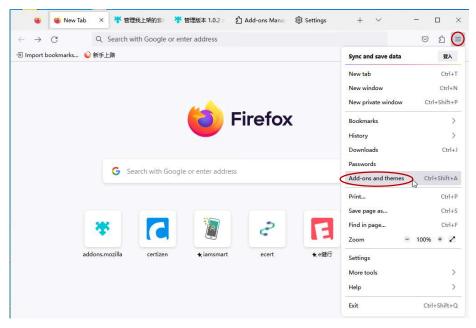
In order to access online services with e-Cert, your Microsoft windows also requires to install **Hongkong Post e-Cert Thin Client.** For installation procedure, please refer to the e-Cert User Guide "Installing Hongkong Post e-Cert Thin Client" at:

https://www.ecert.gov.hk/product/ecert/guide/index.html

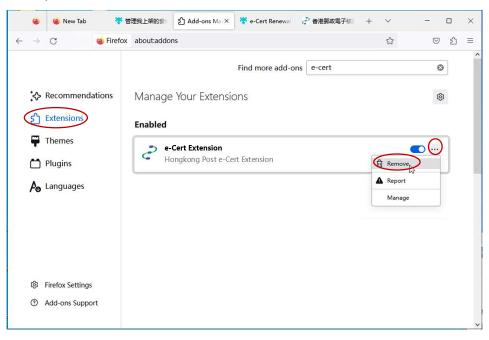
3. Uninstallation Steps

To uninstall the Extension (if necessary), follow the steps below.

1) Open Firefox, click the top-rightmost button, and then click Add-ons and themes.



2) In the list of **Extensions** installed, find "e-Cert Extension", click the rightmost button, and then choose **Remove**.



3) After the Extension is removed, close the browser.

