Hongkong Post e-Cert
Thin Client
Installation Guide

Version 1.0

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1. Introduction

1) In order to access online services with e-Cert, your Microsoft windows is required to install **Hongkong Post e-Cert Thin Client** and the browser is required to install **Hongkong Post e-Cert Extension**.

2) When a subscriber accesses online services and selects **Hongkong Post e-Cert** as a login method, the system will check if the **Hongkong Post e-Cert Thin Client** has already been installed.
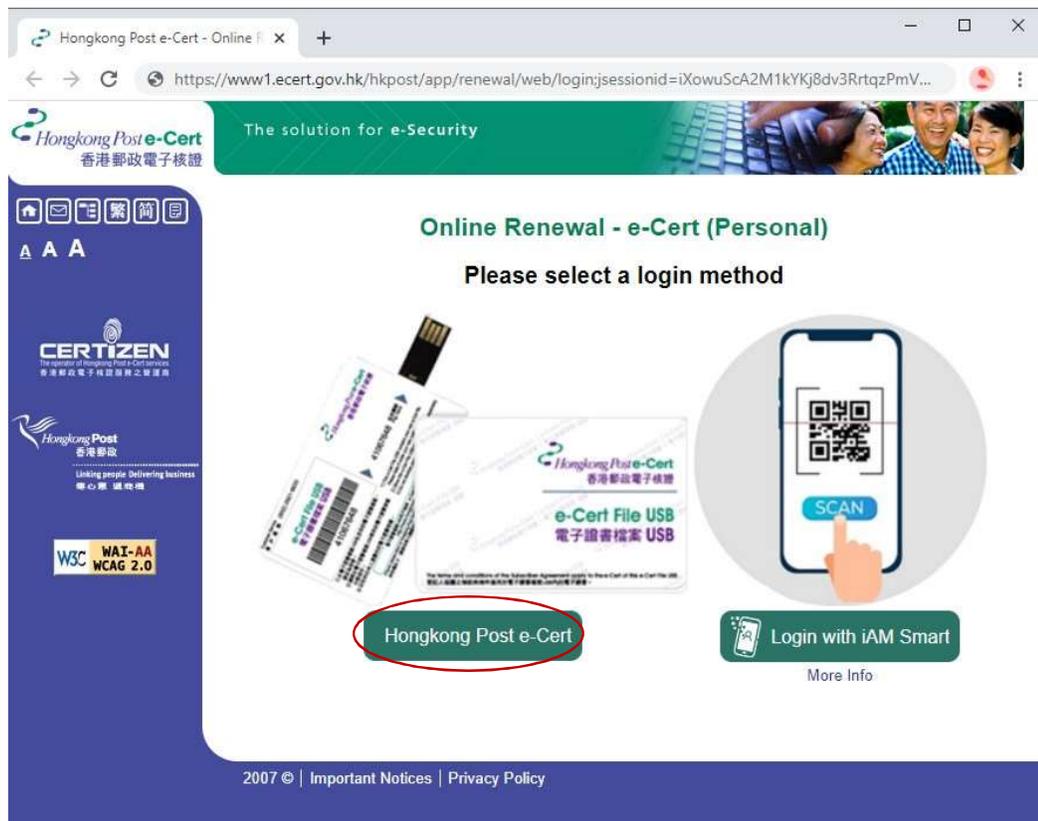
3) If the **Hongkong Post e-Cert Thin Client** has not been installed, you will be redirected to download the Thin Client Installer. Please follow the installation steps in Section 3 of this guide.

4) After successful installation, a dialog box will then pop up for selection of valid certificates as follows:-

2. System Requirements

In order to install the thin client, your system is required to have all as follows:-

1. **Microsoft Windows** 10
2. **Administrator privilege**

3. Installation Steps

1) Click **Download** button to download the Thin Client Installer as follows:-

2) After running the installer, a dialog box is popped up to start installation. Click **Next** button to start as follows:-
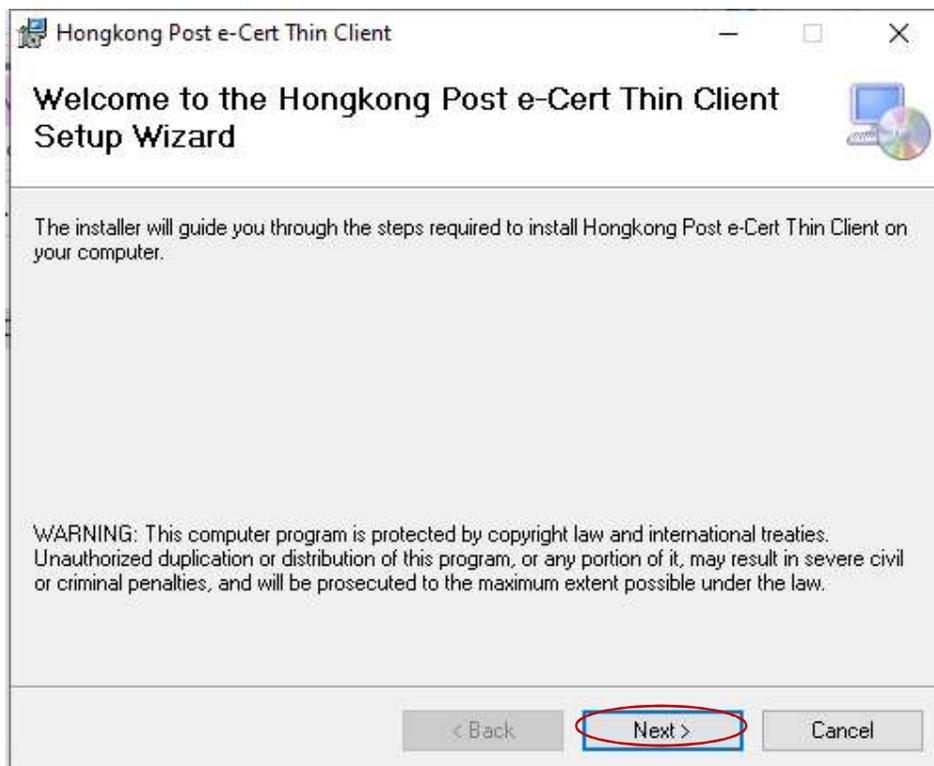
3) Another dialog box is popped up to allow you to change the default folder to install. Click **Next** button as follows:-
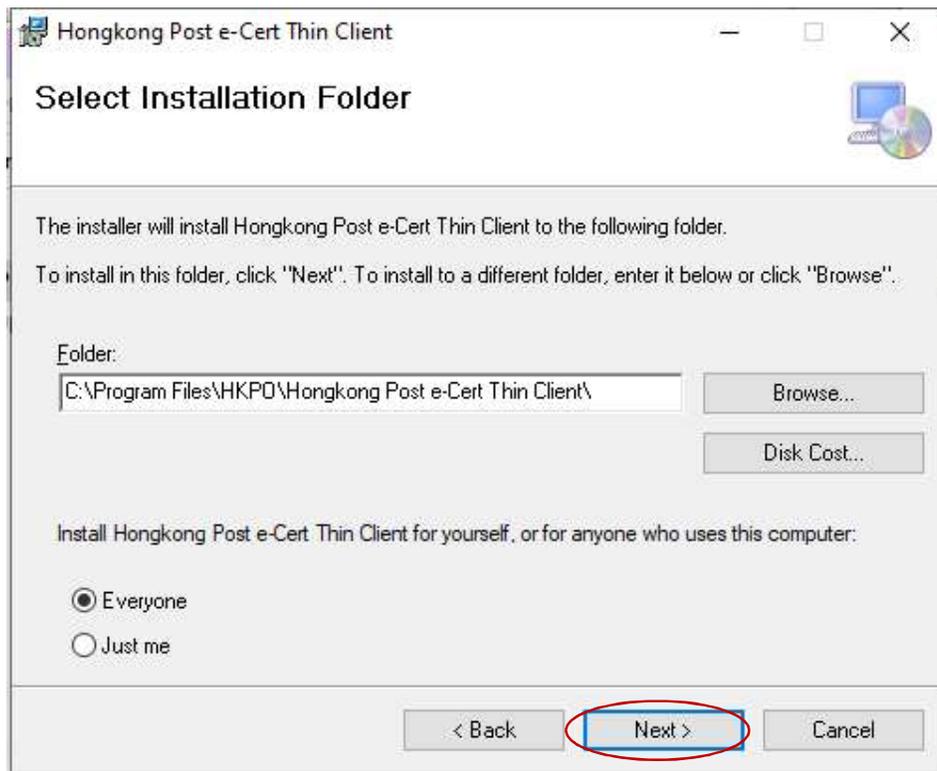
4) Another dialog box is popped to confirm installation. Click **Next** button as follows:-
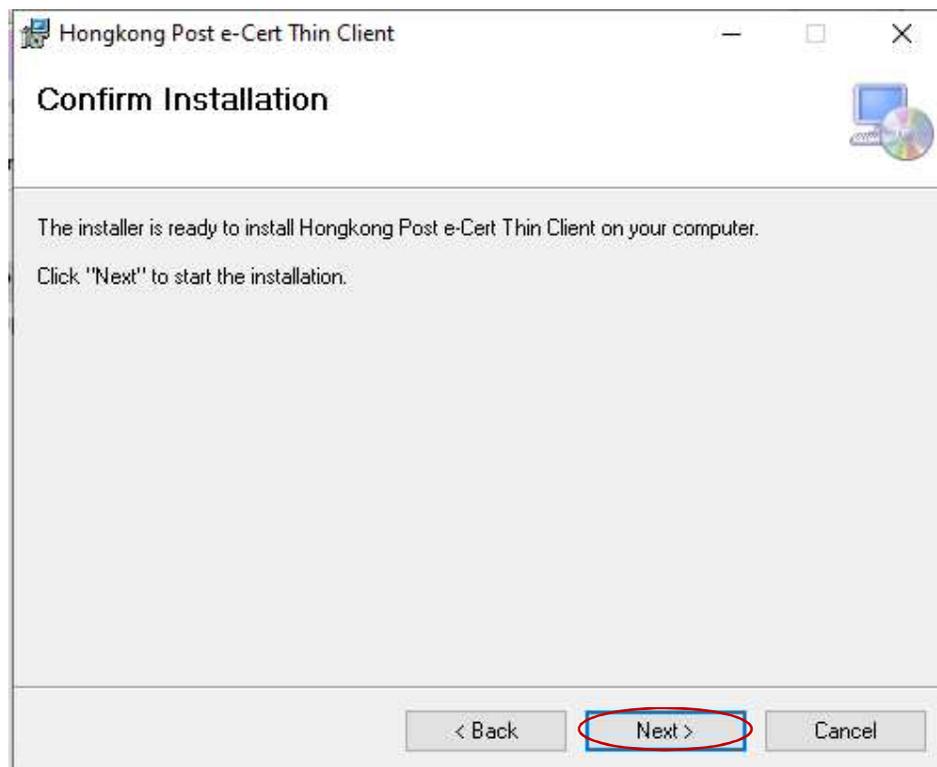
5) After installation is completed, another dialog box is popped up. Click **Next** button as follows:-

Hongkong Post e-Cert Thin Client

Installation Complete

Hongkong Post e-Cert Thin Client has been successfully installed.

Click "Close" to exit.

Please use Windows Update to check for any critical updates to the .NET Framework.

< Back   Close   Cancel
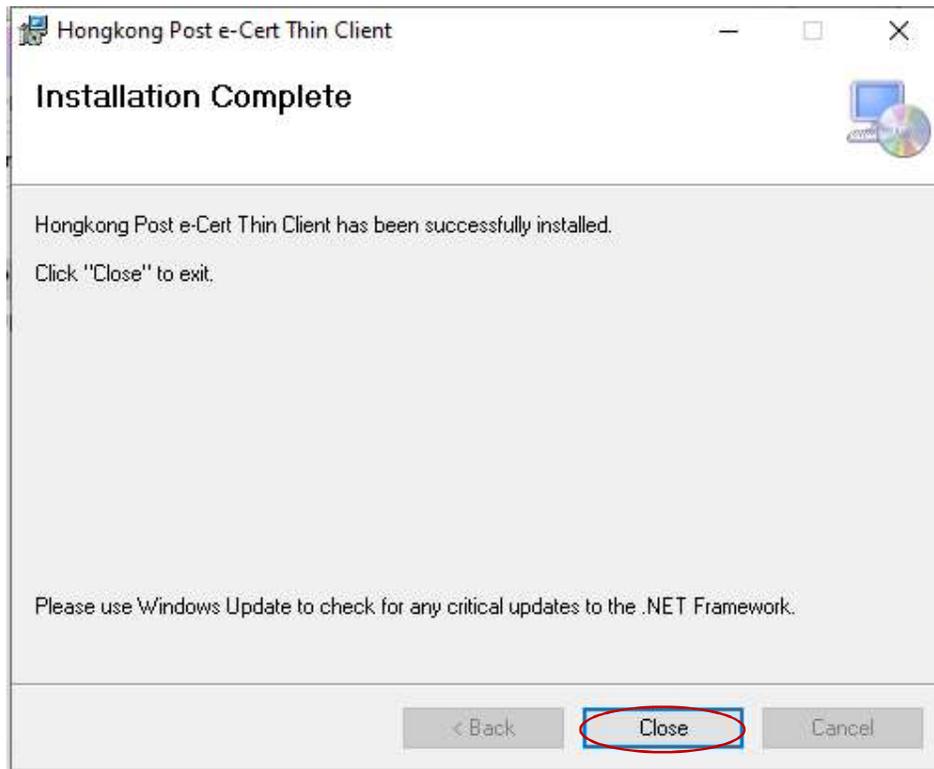
4. Uninstallation Steps

To uninstall the **Hongkong Post e-Cert Thin Client**, follow steps below.

1) Click the "Start" button at the left of bottom task bar. A menu is then popped. On the left, click the **Settings icon** as follows:-

2) Control panel is then popped up, click **Apps** as follows:-
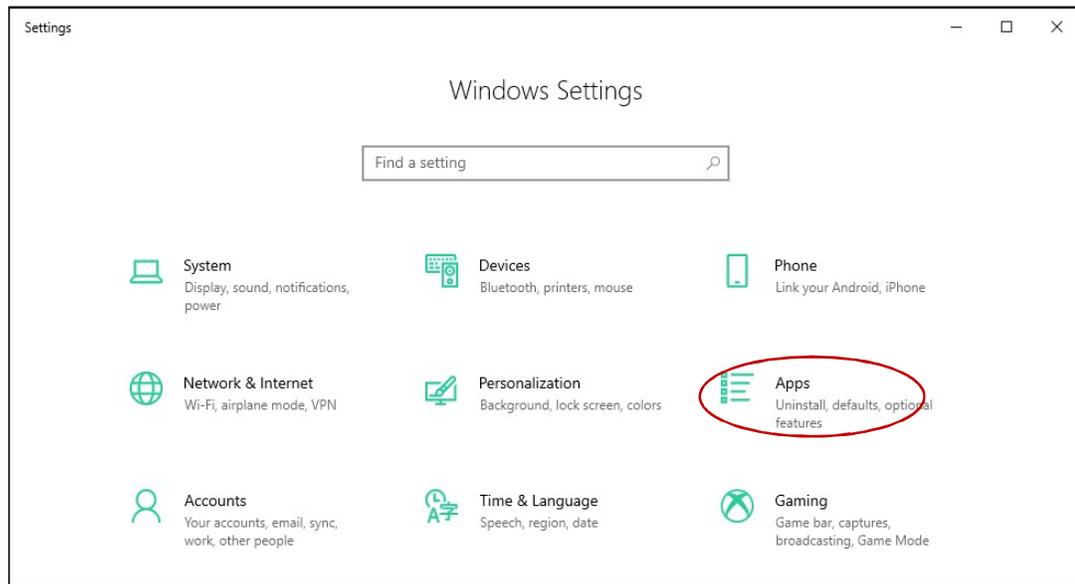
3) Another dialog box is popped up to list all installed programs. Find "**Hongkong Post e-Cert Thin Client**" and click it. Click **Uninstall** button as follows:-
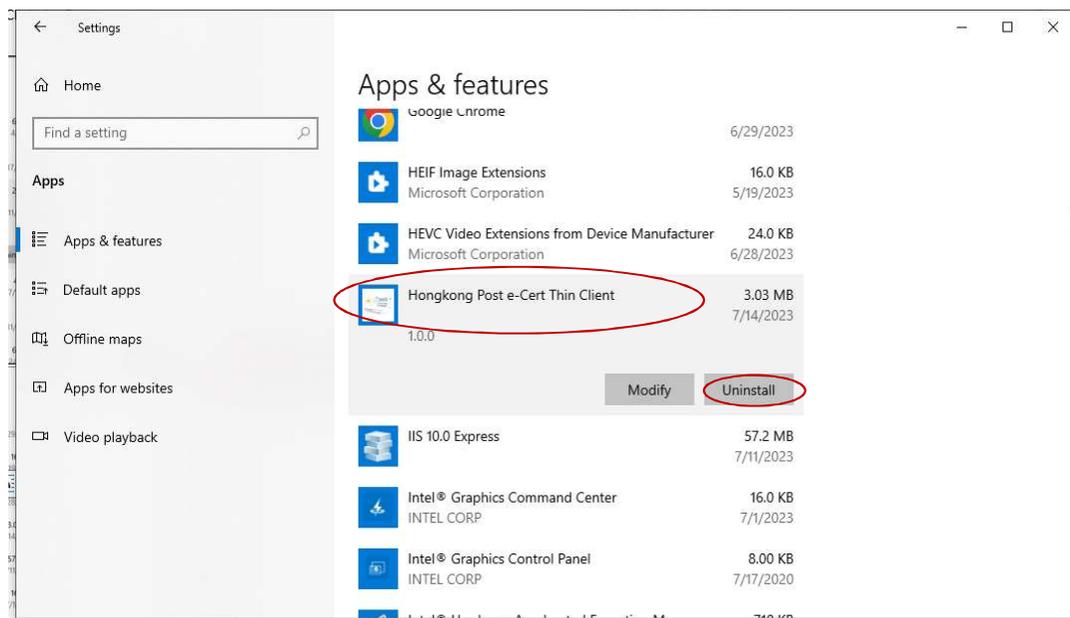
4) Another dialog box is popped up for you to confirm, click **Uninstall** button as follows:
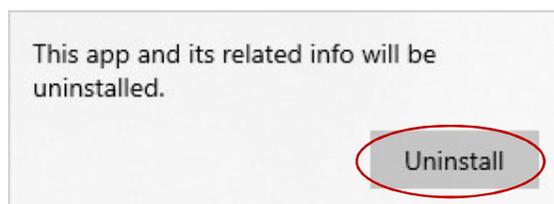
5) Dialog boxes will then be popped up to indicate its progress until completion of uninstallation.