

Hongkong Post e-Cert Thin Client Installation Guide

Version 1.0

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1. Introduction

- In order to access online services with e-Cert, your Microsoft windows is required to install Hongkong Post e-Cert Thin Client and the browser is required to install Hongkong Post e-Cert Extension.
- 2) When a subscriber accesses online services and selects **Hongkong Post e-Cert** as a login method, the system will check if the **Hongkong Post e-Cert Thin Client** has already been installed.



3) If the **Hongkong Post e-Cert Thin Client** has not been installed, you will be redirected to download the Thin Client Installer. Please follow the installation steps in Section 3 of this guide.

4) After successful installation, a dialog box will then pop up for selection of valid certificates as follows:-

Subject	Issuer	Serial
NG Gary	Hongkong Post	50D4A9239563EFF3
HON James	Hongkong Post	6D64DA9419EFBF51
CHAN Tai Man	Hongkong Post	313FF03EFC558B72E
LAM Test One	Hongkong Post	087BCFD3F684A29E

2. System Requirements

In order to install the thin client, your system is required to have all as follows:-

- 1. Microsoft Windows 10
- 2. Administrator privilege

3. Installation Steps

1) Click Download button to download the Thin Client Installer as follows:-



 After running the installer, a dialog box is popped up to start installation. Click Next button to start as follows:-



3) Another dialog box is popped up to allow you to change the default folder to install. Click **Next** button as follows:-

1,000	
	Ę
following folder.	
er, enter it below	or click "Browse".
·	Browse
	Disk Cost
iyone who uses t	his computer:
	following folder. er, enter it below

4) Another dialog box is popped to confirm installation. Click Next button as follows:-



5) After installation is completed, another dialog box is popped up. Click **Next** button as follows:-



4. Uninstallation Steps

To uninstall the Hongkong Post e-Cert Thin Client, follow steps below.

1) Click the "Start" button at the left of bottom task bar. A menu is then popped. On the left, click the **Settings icon** as follows:-



2) Control panel is then popped up, click Apps as follows:-

Settings								×
			W	/indows Settings				
			Find a setting		Q			
	旦	System Display, sound, notifications, power		Devices Bluetooth, printers, mouse		Phone Link your Android, iPhone		
		Network & Internet Wi-Fi, airplane mode, VPN	Ą	Personalization Background, lock screen, colors		Apps Uninstall, defaults, optional features		
	8	Accounts Your accounts, email, sync, work, other people	A ₽	Time & Language Speech, region, date	8	Gaming Game bar, captures, broadcasting, Game Mode		

3) Another dialog box is popped up to list all installed programs. Find "Hongkong Post e-Cert Thin Client" and click it. Click Uninstall button as follows:-

⊂ ← Settings				×
ー	Apps & features			
Find a setting		6/29/2023		
n, 2 Apps	HEIF Image Extensions Microsoft Corporation	16.0 KB 5/19/2023		
∎ IΞ Apps & features	HEVC Video Extensions from Device Manufacturer Microsoft Corporation	24.0 KB 6/28/2023		
🛱 Default apps	Hongkong Post e-Cert Thin Client	3.03 MB		
에 따 Offline maps	1.0.0	1/14/2025		
뎞 Apps for websites	Modify 🤇	Uninstall		
□ ^{III} Video playback	IIS 10.0 Express	57.2 MB 7/11/2023		
2 10	Mintel® Graphics Command Center	16.0 KB 7/1/2023		
57 71	Intel® Graphics Control Panel	8.00 KB		
H		740.1/0		

4) Another dialog box is popped up for you to confirm, click **Uninstall** button as follows:



5) Dialog boxes will then be popped up to indicate its progress until completion of uninstallation.